



**The Melbourne Family Relationship Centre (FRC)** provides information and advice for all families and works to help strengthen family relationships. We provide families experiencing separation with information, advice and dispute resolution services to help them to reach an agreement on parenting arrangements for children. We also play a key role in referring individuals, couples and families to a range of other support services. We are funded through the Federal Government and are managed by Relationships Australia Victoria, who is the lead agency of four Family Relationship Centres in Victoria. Melbourne FRC employs professionally qualified and independent staff who provide impartial and confidential services.

We can work with anyone who is involved in caring for a child including; permanent care families, birth parents, grandparents, step-parents and other significant people in a child's life. We can also assist permanent care families to negotiate access with birth parents within the Permanent Care Order. Our service assists parties to reach workable arrangements regarding their children. Family dispute resolution practitioners are impartial and do not take sides, however, they will keep the best interests of the child as paramount. Unlike counselling, the process does not focus on the emotional side of relationships. It can help the parties to discuss issues, look at options and work out how best to reach an agreement.

Some people may be required to pay for some services depending on their financial circumstances. This can be discussed with our Centre staff. Healthcare or pension cardholders are exempt from fees. If you would like more information about our services or wish to make an appointment to speak with one of our practitioners, please contact the Melbourne FRC on the details below.

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